

# Daily Remote Tournaments: FAQs

Below is a list of common questions and answers asked about DRTs. To have success in our tournaments, please read the rules before participating. [Daily Remote Tournament Rules](#)

Just getting started? Check out the [DRT New Player Guide](#) for detailed instructions.

- **Who do I contact if I need help regarding DRTs?**
  - Message our DRT administrators directly at (573) 287-3467. This is a text-based assistance line only; incoming calls are not accepted.
- **What do I need to participate in a No-Cap DRT?**
  - There are 2 Requirements to play in a No-Cap DRT:
    - A PPD Player Account. [Create New Player Account](#)
    - Each player must have a W-9 on file in their player account before they'll be able to register for any PPD tournament.
      - The W-9 requirement will be temporarily waived until you generate an official player ID. New players will be issued a 4-digit temporary ID number.
      - Once you have an official player ID generated, you will be required to file a W-9 before continuing to register for new tournaments.
- **What do I need to participate in a capped DRT?**
  - There are 3 requirements to play in a capped DRT:
    - A PPD Player Account. [Create New Player Account](#)
    - Each player must have a W-9 on file in their player account before they'll be able to register for any PPD tournament.
    - An established average through a PPD Vendor Member or PPD gameplay.
- **How do I file a W-9 inside my PPD Player Account?**
  - You can find the link to file your W-9 at the very bottom of the screen when you first log in to your player account.
  - You will need to input your Player ID number at the top of the form before submitting.
  - After the W-9 has been submitted, you will need to verify the confirmation email you should have received for it.

- Once the email has been verified, the W-9 will automatically process to your player account within 15 min.
- **I filed my W-9. Why is it not showing in my PPD player account?**
  - Has it been at least 15 minutes? A W-9 can take up to 15 min to file to a player's account once it's been verified inside their email.
  - There are only two reasons why a W-9 won't process to a player's account:
    - The player ID number was not input correctly at the top of the form.
    - The W-9 was never verified inside the player's email after it was submitted.
- **I filed my W-9, but I never received a confirmation email.**
  - Please check your junk and spam folder. If you used autofill, it will put a space at the end of your email which will cause the confirmation email to never be received. Please try filling it out again and either manually typing in your email address or use the autofill and take out the space at the end.
- **What do I do if I can't remember my Player Account login information?**
  - If you can't remember your login information, you will need to use the password reset tool to regain access: [Password Reset](#)
    - If you already have a player account, do not create a new one because you can't remember your login information. A player's stats can only be connected to one account, so creating another account will not work.
- **How do I get a best-known stat?**
  - Players can join PPD Remote leagues to generate a stat. After 4 matches are played in the same league a stat is established. You can find leagues to join here: [PPD League Sign-Up Grid](#)
  - Players can play in the no cap DRTs to establish a tournament stat. 120 darts are required to establish an MPR. You could have to play in a couple no cap DRTs to through enough darts to establish a stat.
- **Can I play in a DRT without a best-known stat?**
  - Without an established stat through PPD sanctioned gameplay, the only DRTs you'd be eligible for are No-Cap DRTs until an average is generated.

- **Can I play a DRT through a Vendor that is not on my player account?**
  - Yes. You can play through any Vendor that is a member of the PPD, regardless of if you've played through them before or not.
- **Where can I play a DRT?**
  - You can play through any vendor/location that appears on the list to choose from when you register for a tournament. Here is also an interactive map of locations that you can explore: [Where Can I Play](#)
- **How do I register for a DRT?**
  - To register for a DRT, you'll use the DRT registration grid inside your PPD player account and then select the "Register" link beside the event you would like to participate in.
- **How do I submit payment for my DRT?**
  - All payments are processed through PayPal. We do not utilize any other money transfer services at this time.
  - After submitting your registration, our site will automatically direct you to PayPal for payment processing where you can either pay using your existing PayPal balance or enter in your Credit/Debit card information.
  - If for whatever reason you do not submit payment at the time of registration, there will be a link to your unpaid registration inside your player account that will take you back to payment processing.
- **What time zone are DRTs posted for?**
  - All DRTs are posted at Central Standard Time (CST). This also includes the posted match times on the Compusport bracket.
- **When does registration close for DRTs?**
  - Registration always closes 30 minutes prior to the event's start time. All DRT events are Central Standard Time. You should arrive early to your location to check board availability and remote connection.
- **How many teams does it take to start a bracket?**
  - Brackets with at least 4 teams will automatically run. You will notice when registering for a DRT there is a question asking if you would be willing to play with 3 teams. If a DRT has 3 teams and all agreed that bracket will run as well.
- **What happens if the event I signed up for doesn't run?**

- If the event you register for doesn't run, you will be refunded your registration fee (this does not include the PayPal fee).
- Do not dispute or request a refund through PayPal. All refunds are initiated by DRT admins.
- If you have questions or concerns regarding a refund, message admins directly at (573) 287-3467.
- **Can I change the captain of my team?**
  - Yes, let us know which bracket you are in and who the team captain should be. The team captains should review the phone list to verify their team's phone number is listed correctly. When a phone number is found to be incorrect, the team must correct the phone number in the team captain's player account.
- **Can I change my partner for a DRT?**
  - Yes, Player Substitutions are allowed up to (15) minutes before competition begins. If substituting a player in a capped event, the new team's CPR must remain under the event cap.
- **Can I change my location for a DRT?**
  - Yes, let us know which location you would like to switch to. We will need to verify that the boards are loaded to our account and then make the change. Please confirm with your new location there is a board available for you to play on.
    - League ALWAYS takes precedence over DRT's.
  - Keep in mind, when problems are discovered prior to start time, staff works with the team as they move to another location – if time allows prior to forfeit time.
  - If time does not allow, the team has 2 options:
    - 1) Forfeit first match if they wish to pick up the tournament once they arrive to the secondary location
    - 2) The team may choose to drop from the event and is refunded entry fee via PayPal.
- **How much does it cost to play?**
  - Entry fees are \$25.00 per player plus \$0.50 per game for coin drop, paid at the board. The team captain is responsible for paying the entire entry fee when signing the team up.
- **Can I register for more than 1 DRT at the same time?**

- Yes, as long as you have a board available to you for each DRT you are registered for.
  - Keep in mind, you are not allowed to pause the shot clock due to playing in a league or more than one DRT.
  - In remote tournaments, communication is key; you must still contact your opponents and have your matches started within 10 minutes of the match post time.
- **If I am only over the cap by .001, can I still sign up for it?**
  - No, Each player/teams player rating/combined player rating must be exactly or below the event cap.
- **What is the DRT contact number?**
  - Message our DRT administrators directly at (573) 287-3467. This is a text-based assistance line only; incoming calls are not accepted.
- **Where do I find my DRT bracket?**
  - All PPD tournaments utilize Compusport for their brackets. You will need to have a Compusport account created under the same name as your PPD player account in order for you to be able to view the bracket.
    - There is a free version of the Compusport App available that is supported by ads. The paid version is not necessary in order to participate.
- **Where do I find my DRT's Captain's List?**
  - The captain's list is available in your PPD player account inside the "DRT Team Captain's list" link located above the DRT registration grid.
  - Once you've opened the link, you will select your DRT from the dropdown menu.
  - PPD will provide a phone number list via player account up to 15 mins before tournament start time.
- **When is forfeit time?**
  - Any match not started within 10 minutes of the posted match time on Compusport is subject to forfeiture. If you have not heard from your opponent within 8 mins of the bracket posts time, contact an admin.

- As soon as admins are notified that a match hasn't started, they will contact the missing team in hopes of getting them loaded into the board.
- If admins are unable to establish contact with the team captain, the match will be forfeited in their opponent's favor.
- Failure to notify DRT admins that your match hasn't started by 10 minutes past match post time may result in the forfeiture of BOTH teams.
- **Can I play a team at the same location as me on the same board?**
  - Yes, Go into league play --> Play league -> Select your DRT Event Time --> Select home team number and away team --> Enter player names as subs.
- **How do I score my match on Compusport?**
  - This Link will direct you on how to Score your own Matches During a DRT: [How To Scorekeep](#)
- **When do I get my payout?**
  - All payouts will be sent through PayPal the same night of the tournament.
  - If there are complications sending your payout, a DRT admin will contact you.
  - Payouts are sent to the designated PayPal inside each player's PPD account, regardless of how payment was submitted.
    - Always confirm your PayPal email in your player account before registering.
  - If you have questions regarding your payout, message admins at (573) 287-3467.
- **Are there age restrictions for DRTs?**
  - We do not have any age limits on DRTs. The only things we ask are to make sure the location is aware of the child's age prior to registering for the event and that a parent or guardian accompanies them.
  - If a team had to drop from a DRT after registration close time or during the tournament due to it being too late or needing to get out of the bar before a certain time, the team would not receive a refund.

- Additionally, it is required for all players to file the Form W9 in their player account before being able to participate in DRTs. This would be the same regardless of age.
  - This also means if the person in question won more than \$599 in a calendar year, they would receive a form 1099-MISC from us after the completion of the year just like any other player.
- **I did not get a confirmation email from PayPal. How do I know if the payment went through?**
  - You can check your recent transactions in PayPal to see if the payment was processed.
  - If the transaction has a “processing” or “pending” status, the payment will not complete and will cycle back to account the payment was initiated from.
- **How long does a refund take?**
  - If you paid directly from your PayPal account balance, you will receive your refund that day.
  - If you used a debit/credit card, it could take up to 3-7 business days depending on your card provider.
- **Why did I only get \$25/\$50 back in a refund, when I paid a PayPal fee?**
  - PayPal fees are currently non-refundable. We are hoping to find a solution for this in the future.